

## CASH PIÙ – Terms and Conditions of use

The partial payment of an Italo ticket using Cash Più is reserved for Italo Più members and is available on promotion until 31 December 2024.

To access the Cash Più function it is necessary that the customer has accumulated at least 200 Italo Più points. After logging in to the Personal Area on [italotreno.com](https://www.italotreno.com) or on the Italo Treno App, Cash Più makes it possible to pay a variable part of the ticket price with accumulated Italo Più points (“Points Share”) and the remainder (“Remaining Share”) with a different payment method of the customer’s choosing, except for Italo Voucher. As for the Points Share, the customer can decide for themselves how many points to use, starting from 100 points and going up in multiples of 100.

- The Remaining Share will in any case make it possible to accumulate Italo Più points depending on the fare purchased;
- Tickets paid with Cash Più follow the terms and conditions of the fare purchased;
- Cash Più can only be used through [italotreno.com](https://www.italotreno.com) or the App for the purchase of Italo AV tickets which are not combined with other means of transport;
- Tickets paid for with Cash Più cannot be changed at the automatic ticket machines in Italo stations or through the Italo Treno App.

The Cash Più payment method is subject to availability and may not be available for some trains, fares or dates, while it is excluded for:

- a) the purchase of additional travel services (e.g. lounge access, upgrades, seat selection);
- b) payment of any difference due from the customer should they modify their journey.

Should a journey paid for with Cash Più be cancelled, any reimbursement, net of the sums withheld as envisaged for the commercial offer purchased, will be paid by Italo first by restoring the Italo Più points used by the customer on purchase and any further reimbursement, where due, by recrediting the amount of the other payment method used for the remaining part.

For the full terms and conditions, consult the Regulation for the Italo Più Reward Initiative at <https://www.italotreno.com/en/italo-piu-loyalty-programme>.